## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

AMYOT, et al.

Serial No.:

Not yet assigned

Filed:

October 8, 2003

For:

INTERACTIVE CONFLICT RESOLUTION FOR PERSONALIZED

POLICY-BASED SERVICES

## INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97 & 1.98

Mail Stop DD Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

October 8, 2003

Sir:

In the matter of the above-identified application, applicants are submitting herewith a copy of a communication from a foreign patent office in a counterpart foreign application and copies of the documents listed in the attached form equivalent to Form PTO-1449 for the Examiner's consideration.

This information disclosure statement is being submitted with the new application.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to the deposit account of Antonelli, Terry, Stout & Kraus Deposit Account No. 01-2135 (Case: 1244.43183X00), and please credit any excess fees to such deposit account.

Respectfully submitted,

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Registration No. 26,422

DES/alb (703) 312-6600 Attachments

Form PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DKT. NO. 1244.43183X00	SERIAL NO.		
INFORMAT	ION DISCLOSURE STATEMENT BY APPLICANT	APPLICANT AMYOT, et al.			
(L	ise several sheets if necessary)	FILING DATE October 8, 2003	GROUP		

## **U.S. PATENT DOCUMENTS**

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date
AA	6,327,618	12/04/2001	AHLSTROM, et al.	703	223	12/03/1998
AB						
AC						
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AK						
AL						

## FOREIGN PATENT DOCUMENTS

Examiner Initial		Document D	Data	C	Cl	C-1-1	Translation	
IIIIIII		Number	Date	Country	Class	Subclass	Yes	No
A	<b>M</b>	02/091756	11/14/02	WO	H04Q	3/00		
	A'N	0 833 526 A1	09/26/1996	EP	H04Q	3/00		
l A	AO	2 363 284	12/12/2001	GB	H04Q	3/00		
1	AP							
	<b>AQ</b>							
	AR							
	AS							
A	AT							

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

AU	European Search Report			
AV				
AW				
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AY				
AZ				
Examiner		Date Considered		